

Parents' Views

Parents' Views: Analyses of Parent Surveys and examples of responses to parents': 2019/2020

Dear Parents,

Many thanks again to all parents who completed one of our Parents' Evening Survey Forms in 2019/2020. Being asked to complete surveys can be a pain at the best of times which is why I am very grateful to all those parents who have done so over the course of the last academic year. The forms are issued at each of our year specific Parents' Evenings during the year and then we total them up and work out the average overall at the school year. 2019/2020 however has been a difficult year due to ongoing Covid-19 restrictions, and the results from this year are based on the surveys that were able to be taken before restrictions came into force. The Year groups in question are Years 9, 10, 11 and 13.

This booklet contains the analyses for each year group from we were able to conduct a survey for, prior to Covid-19 restrictions. This information, together with the written comments that some parents added, have proved helpful in both monitoring parents' perceptions about our school and assisting with forthcoming developments.

You will see from the tables provided that the number of returns varied across the year groups. Clearly, the higher the return, the more representative the surveys are of parents' views. The latest return and the first for 2020/21, had a return of 61% - our highest ever! On this occasion, we used an online form – a system that clearly worked to gather your vital comments. The last page shows the average parents of all year groups.

Each year we report on the previous year's survey outcomes while inviting a new round of survey responses; in this way we can monitor how perceptions change from year to year. No school is 'perfect' and we believe that any school, always has scope for further improvement.

On the basis of comments made in surveys over the last couple of years we have introduced a number of key developments that we hope that parents will welcome.

- In 2016 we improved our system for Parent Pay
- In 2015 /16 we brought school uniform sales in house to reduce the cost burden for parents which was becoming a growing concern
- In 2015 we introduced bag storage racks to provide a safer method of temporary bag storage at breaks and lunchtimes.
- In 2017 we changed the appointment arrangements for our GCSE Mock Results and Progress Review Day for Year 11 and following feedback we introduced a similar day for boys in Year 10.
- Our lost property service is now entering its fourth year and we are reviewing our arrangements with a view to adding more opening times during the week
- We have reviewed our system of Parent Mails with a view to reducing the volume and combining information into single emails. More information now goes into the Parent Newsletter which goes out every Friday so that parents are not getting their email in boxes full of school emails every day
- In 2018 we introduced a text alert system to notify parents when homework has not been completed; this was partly in response to requests for more immediate feedback
- In 2019 we introduced a new SIMS portal for parents and students combining homework, communication and financial transactions. This was following requests to streamline communication streams from school. It also allows parents to more closely monitor student attainment, commendations and trips payments etc.

Once again, many thanks to those parents who complete surveys each year and I hope that you will continue to do so. Where parents include their names on survey forms and make written comments, we do always endeavour to reply directly. We know that as a school we are far from 'perfect' and by proactively responding to parents comments we hope we can continue to provide a better service. Your support with this is very much appreciated.

Yours sincerely,

Mr Andrew White
Acting Headteacher

December 2020

Year 9 Parent Survey: February 2020

	Strongly agree (No.)	%	Agree (No.)	%	Disagree (No.)	%	Strongly Disagree (No.)	%	Unable to Comment (No.)	%	Total
My son enjoys attending this school (<i>is he content, settled and happy here?</i>)	52	62.7	26	31.3	5	6.0	0	0.0	0	0.0	83
The school keeps my child safe (<i>e.g. secure environment, school procedures and rules</i>)	62	74.7	18	21.7	3	3.6	0	0.0	0	0.0	83
My school informs me about my child's progress (<i>e.g through parents evening , progress bulletins and reports</i>)	62	74.7	20	24.1	0	0.0	0	0.0	1	1.2	83
The school deals effectively with incidents of bullying (eg through the procedure explained in the Parent Handbook)	28	33.7	24	28.9	5	6.0	0	0	26	31.3	83
I would know who to contact if my son experienced bullying (eg House Tutor, Head of Year)	47	56.6	31	37.3	4	4.8	0	0	1	1.2	83
My child is making enough progress at this school (<i>e.g. as seen through progress reports and teacher's comments</i>)	48	57.8	33	39.8	1	1.2	0	0.0	1	1.2	83
The teaching is good at this school (<i>based on what you know about your son's progress etc</i>)	51	61.4	29	34.9	0	0.0	0	0.0	3	3.6	83
The school helps me to support my child's learning (<i>e.g. through parents evenings, information evenings and guides</i>)	50	60.2	31	37.3	1	1.2	0	0.0	1	1.2	83
The school helps my child to have a healthy lifestyle (<i>e.g. through taking part in sport, PE, lessons in PSHE, etc</i>)	37	44.6	43	51.8	3	3.6	0	0.0	0	0.0	83
The school makes sure that my child is well prepared for the future (<i>e.g. through focusing on high attainment, advice about careers etc</i>)	45	54.2	36	43.4	1	1.2	0	0.0	1	1.2	83
The school meets my child's particular needs (<i>e.g. through discussions with teachers, Heads of Year etc</i>)	43	51.8	29	34.9	2	2.4	1	1.2	8	9.6	83
The school deals effectively with unacceptable behaviour (<i>e.g. through clear expectations and sanctions</i>)	34	41.0	32	38.6	5	6.0	0	0.0	12	14.5	83
The school takes account of my suggestions and concerns (<i>e.g. through discussions with teachers, heads of year, surveys etc</i>)	32	38.6	31	37.3	1	1.2	0	0.0	19	22.9	83
The school is led and managed effectively (<i>e.g. through the standards set by the headteacher and senior staff</i>)	50	60.2	28	33.7	5	6.0	0	0.0	0	0.0	83
There is wide range extracurricular opportunities (<i>e.g. sport, music, overseas visits, charity work, school trips etc.</i>)	49	59.0	31	37.3	3	3.6	0	0.0	0	0.0	83
The school is well respected in the community (<i>the school's reputation in the minds of local people</i>)	58	69.9	24	28.9	1	1.2	0	0.0	0	0.0	83
The school keep me informed of developments / events (<i>e.g. through Nuntius, parent mail, web site</i>)	63	75.9	20	24.1	0	0.0	0	0.0	0	0.0	83
Overall, I am happy with my child's experience at this school	58	69.9	25	30.1	0	0.0	0	0.0	0	0.0	83

Total number of responses: 83 / 162 (51%)
 Modal group is indicated in **bold** for each response

Year 10 Parent Survey: January 2020

	Strongly agree (No.)	%	Agree (No.)	%	Disagree (No.)	%	Strongly Disagree (No.)	%	Unable to Comment (No.)	%	Total
My son enjoys attending this school (<i>is he content, settled and happy here?</i>)	38	52.1	35	47.9	0	0.0	0	0.0	0.0	0.0	73
The school keeps my child safe (<i>e.g. secure environment, school procedures and rules</i>)	45	61.6	28	47.9	0	0.0	0	0.0	0.0	0.0	73
My school informs me about my child's progress (<i>e.g through parents evening , progress bulletins and reports</i>)	46	63.0	25	34.2	2	2.7	0	0.0	0.0	0.0	73
The school deals effectively with incidents of bullying (eg through the procedure explained in the Parent Handbook)	24	32.9	22	30.1	0	0.0	0	0.0	27	37.0	73
I would know who to contact if my son experienced bullying (eg House Tutor, Head of Year)	38	52.1	34	46.6	1	1.4	0	0.0	0	0.0	73
My child is making enough progress at this school (<i>e.g. as seen through progress reports and teacher's comments</i>)	38	50.7	33	45.2	0	0.0	1	1.4	1	1.4	73
The teaching is good at this school (<i>based on what you know about your son's progress etc</i>)	34	46.6	36	49.3	1	1.4	0	0.0	2	2.7	73
The school helps me to support my child's learning (<i>e.g. through parents evenings, information evenings and guides</i>)	34	46.6	37	50.7	0	0.0	0	0.0	2	2.7	73
The school helps my child to have a healthy lifestyle (<i>e.g. through taking part in sport, PE, lessons in PSHE, etc</i>)	29	39.7	36	49.3	3	4.1	1	1.4	4	5.5	73
The school makes sure that my child is well prepared for the future (<i>e.g. through focusing on high attainment, advice about careers etc</i>)	33	45.2	34	46.6	2	2.7	0	0.0	4	5.5	73
The school meets my child's particular needs (<i>e.g. through discussions with teachers, Heads of Year etc</i>)	29	39.7	36	49.3	1	1.4	0	0.0	7	9.6	73
The school deals effectively with unacceptable behaviour (<i>e.g. through clear expectations and sanctions</i>)	27	37.0	33	45.2	0	0.0	0	0.0	13	17.8	73
The school takes account of my suggestions and concerns (<i>e.g. through discussions with teachers, heads of year, surveys etc</i>)	24	32.9	30	41.1	1	1.4	0	0.0	18	24.7	73
The school is led and managed effectively (<i>e.g. through the standards set by the headteacher and senior staff</i>)	39	53.4	33	45.2	0	0.0	0	0.0	1	1.4	73
There is wide range extracurricular opportunities (<i>e.g. sport, music, overseas visits, charity work, school trips etc.</i>)	37	52.1	35	47.9	0	0.0	0	0.0	0	0.0	73
The school is well respected in the community (<i>the school's reputation in the minds of local people</i>)	43	58.9	29	39.7	0	0.0	0	0.0	1	1.4	73
The school keep me informed of developments / events (<i>e.g. through Nuntius, parent mail, web site</i>)	44	60.3	29	39.7	0	0.0	0	0.0	0	0.0	73
Overall, I am happy with my child's experience at this school	42	57.5	31	42.5	0	0.0	0	0.0	0	0.0	73

Total number of responses: 73/159 (46%)

Modal group is indicated in **bold** for each response

Year 11 Parent Survey: November 2019

	Strongly agree (No.)	%	Agree (No.)	%	Disagree (No.)	%	Strongly Disagree (No.)	%	Unable to Comment (No.)	%	Total
My son enjoys attending this school (<i>is he content, settled and happy here?</i>)	33	55.0	25	41.7	1	1.7	0	0.0	1	1.7	60
The school keeps my child safe (<i>e.g. secure environment, school procedures and rules</i>)	40	66.7	20	33.3	0	0.0	0	0.0	0	0.0	60
My school informs me about my child's progress (<i>e.g through parents evening , progress bulletins and reports</i>)	43	71.7	17	28.3	0	0.0	0	0.0	0	0.0	60
The school deals effectively with incidents of bullying (eg through the procedure explained in the Parent Handbook)	33	55.0	19	31.7	0	0.0	0	0.0	8	13.3	60
I would know who to contact if my son experienced bullying (eg House Tutor, Head of Year)	34	56.7	23	38.3	3	5.0	0	0.0	0	0.0	60
My child is making enough progress at this school (<i>e.g. as seen through progress reports and teacher's comments</i>)	32	53.3	25	41.7	3	5.0	0	0.0	0	0.0	60
The teaching is good at this school (<i>based on what you know about your son's progress etc</i>)	37	61.7	22	36.7	1	1.7	0	0.0	0	0.0	60
The school helps me to support my child's learning (<i>e.g. through parents evenings, information evenings and guides</i>)	35	58.3	24	40.0	0	0.0	1	1.7	0	0.0	60
The school helps my child to have a healthy lifestyle (<i>e.g. through taking part in sport, PE, lessons in PSHE, etc</i>)	28	46.7	27	45.0	3	5.0	0	0.0	2	3.3	60
The school makes sure that my child is well prepared for the future (<i>e.g. through focusing on high attainment, advice about careers etc</i>)	27	45.0	29	48.3	2	3.3	0	0.0	2	3.3	60
The school meets my child's particular needs (<i>e.g. through discussions with teachers, Heads of Year etc</i>)	28	46.7	32	53.3	0	0.0	0	0.0	0	0.0	60
The school deals effectively with unacceptable behaviour (<i>e.g. through clear expectations and sanctions</i>)	23	38.3	31	51.7	1	1.7	0	0.0	5	8.3	60
The school takes account of my suggestions and concerns (<i>e.g. through discussions with teachers, heads of year, surveys etc</i>)	22	36.7	26	43.3	0	0.0	0	0.0	12	20.0	60
The school is led and managed effectively (<i>e.g. through the standards set by the headteacher and senior staff</i>)	34	40.0	26	43.3	0	0.0	0	0.0	0	0.0	60
There is wide range extracurricular opportunities (<i>e.g. sport, music, overseas visits, charity work, school trips etc.</i>)	30	50.0	29	48.3	0	0.0	0	0.0	1	1.7	60
The school is well respected in the community (<i>the school's reputation in the minds of local people</i>)	40	66.7	19	31.7	0	0.0	0	0.0	1	1.7	60
The school keep me informed of developments / events (<i>e.g. through Nuntius, parent mail, web site</i>)	38	63.3	22	36.7	0	0.0	0	0.0	0	0.0	60
Overall, I am happy with my child's experience at this school	41	68.3	19	31.7	0	0.0	0	0.0	0	0.0	60

Total number of responses: 60 / 157 (38%)
 Modal group is indicated in **bold** for each response

Year 13 Parent Survey: November 2019

	Strongly agree (No.)	%	Agree (No.)	%	Disagree (No.)	%	Strongly Disagree (No.)	%	Unable to Comment (No.)	%	Total
My son enjoys attending this school (<i>is he content, settled and happy here?</i>)	25	56.8	15	34.1	3	6.8	0	0.0	1	2.3	44
The school keeps my child safe (<i>e.g. secure environment, school procedures and rules</i>)	28	63.6	16	36.4	0	0.0	0	0.0	0	0.0	44
My school informs me about my child's progress (<i>e.g through parents evening , progress bulletins and reports</i>)	30	68.2	13	29.5	1	2.3	0	0.0	0	0.0	44
The school deals effectively with incidents of bullying (eg through the procedure explained in the Parent Handbook)	21	47.7	13	29.5	1	2.3	0	0.0	9	20.5	44
I would know who to contact if my son experienced bullying (eg House Tutor, Head of Year)	26	59.1	17	38.6	0	0.0	0	0.0	1	2.3	44
My child is making enough progress at this school (<i>e.g. as seen through progress reports and teacher's comments</i>)	28	63.6	10	22.7	4	9.1	1	2.3	1	2.3	44
The teaching is good at this school (<i>based on what you know about your son's progress etc</i>)	28	63.6	15	34.1	0	0.0	0	0.0	1	2.3	44
The school helps me to support my child's learning (<i>e.g. through parents evenings, information evenings and guides</i>)	27	61.4	15	34.1	1	2.3	0	0.0	1	2.3	44
The school helps my child to have a healthy lifestyle (<i>e.g. through taking part in sport, PE, lessons in PSHE, etc</i>)	16	36.4	20	45.5	3	6.8	2	4.5	3	6.8	44
The school makes sure that my child is well prepared for the future (<i>e.g. through focusing on high attainment, advice about careers etc</i>)	24	54.5	16	36.4	3	6.8	1	2.3	0	0.0	44
The school meets my child's particular needs (<i>e.g. through discussions with teachers, Heads of Year etc</i>)	23	52.3	15	34.1	2	4.5	1	2.3	3	6.8	44
The school deals effectively with unacceptable behaviour (<i>e.g. through clear expectations and sanctions</i>)	21	47.7	15	34.1	1	2.3	1	2.3	6	13.6	44
The school takes account of my suggestions and concerns (<i>e.g. through discussions with teachers, heads of year, surveys etc</i>)	20	45.5	14	31.8	1	2.3	2	4.5	7	15.9	44
The school is led and managed effectively (<i>e.g. through the standards set by the headteacher and senior staff</i>)	24	54.5	19	43.2	1	2.3	0	0.0	0	0.0	44
There is wide range extracurricular opportunities (<i>e.g. sport, music, overseas visits, charity work, school trips etc.</i>)	28	63.6	14	31.8	0	0.0	1	2.3	1	2.3	44
The school is well respected in the community (<i>the school's reputation in the minds of local people</i>)	31	70.5	13	29.5	0	0.0	0	0.0	0	0.0	44
The school keep me informed of developments / events (<i>e.g. through Nuntius, parent mail, web site</i>)	28	63.6	14	31.8	0	0.0	0	0.0	2	4.5	44
Overall, I am happy with my child's experience at this school	27	61.4	15	34.1	2	4.5	0	0.0	0	0.0	44

Total number of responses: 44 / 134 (33%)
 Modal group is indicated in **bold** for each response

YEAR TOTALS for 2019/2020

	Strongly agree (No.)	%	Agree (No.)	%	Disagree (No.)	%	Strongly Disagree (No.)	%	Unable to Comment (No.)	%	Total
My son enjoys attending this school (<i>is he content, settled and happy here?</i>)	148	56.9	101	38.8	9	3.5	0	0.0	2	0.8	260
The school keeps my child safe (<i>e.g. secure environment, school procedures and rules</i>)	175	67.3	82	31.5	3	1.2	0	0.0	0	0.0	260
My school informs me about my child's progress (<i>e.g through parents evening , progress bulletins and reports</i>)	181	69.6	75	28.8	3	1.2	0	0.0	1	0.4	260
The school deals effectively with incidents of bullying (eg through the procedure explained in the Parent Handbook)	106	40.8	78	30.0	6	2.3	0	0.0	70	26.9	260
I would know who to contact if my son experienced bullying (eg House Tutor, Head of Year)	145	55.8	105	40.4	8	3.1	0	0.0	2	0.8	260
My child is making enough progress at this school (<i>e.g. as seen through progress reports and teacher's comments</i>)	146	56.2	101	38.8	8	3.1	2	0.8	3	1.2	260
The teaching is good at this school (<i>based on what you know about your son's progress etc</i>)	150	57.7	102	39.2	2	0.8	0	0.0	6	2.3	260
The school helps me to support my child's learning (<i>e.g. through parents evenings, information evenings and guides</i>)	146	56.2	107	41.2	2	0.85	1	0.4	4	1.5	260
The school helps my child to have a healthy lifestyle (<i>e.g. through taking part in sport, PE, lessons in PSHE, etc</i>)	110	42.3	126	48.5	12	4.6	3	1.2	9	3.5	260
The school makes sure that my child is well prepared for the future (<i>e.g. through focusing on high attainment, advice about careers etc</i>)	129	49.6	115	44.2	8	3.1	1	0.4	7	2.7	260
The school meets my child's particular needs (<i>e.g. through discussions with teachers, Heads of Year etc</i>)	123	47.3	112	43.1	5	1.9	2	0.8	18	6.9	260
The school deals effectively with unacceptable behaviour (<i>e.g. through clear expectations and sanctions</i>)	105	40.4	111	42.7	7	2.7	1	0.4	36	13.8	260
The school takes account of my suggestions and concerns (<i>e.g. through discussions with teachers, heads of year, surveys etc</i>)	98	37.7	101	38.8	3	1.2	2	0.8	56	21.5	260
The school is led and managed effectively (<i>e.g. through the standards set by the headteacher and senior staff</i>)	147	56.5	106	40.8	6	2.3	0	0.0	1	0.4	260
There is wide range extracurricular opportunities (<i>e.g. sport, music, overseas visits, charity work, school trips etc.</i>)	144	55.4	109	41.9	4	1.5	1	0.4	2	0.8	260
The school is well respected in the community (<i>the school's reputation in the minds of local people</i>)	172	66.2	85	32.7	1	0.4	0	0.0	2	0.8	260
The school keep me informed of developments / events (<i>e.g. through Nuntius, parent mail, web site</i>)	173	66.5	85	32.7	0	0.0	0	0.0	2	0.8	260
Overall, I am happy with my child's experience at this school	168	64.6	90	34.6	2	0.8	0	0.0	0	0.0	260.

Total number of responses: 260 / 612 (42.5%)
 Modal group is indicated in **bold** for each response